

Helpdesk Information

 If you are having a technology issue, learners at HAHS can submit a helpdesk ticket via huntsd.org.

Educational Foundation

Employee Portal

GoMath Elementary

CoMath MC/HC

HASD Email

HASD Helpdesk

HASD Library

HASD PaperCut/Copier (HASD

Network Only)

HASD Password Reset (HASD

Network Only)

HASD Weather Station

Highmark

IEP Writer

Moodle 2.0

DACTED

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items and issues no warrants related to such items. Collection of all monies for such assets will be due at the time of acceptable. Successful Bidders must remove all items same day of sale by 2:30 PM.

Cyber Reform Press Conference

aperists endows from Politics, Numbergalon, NATMin and Locata County School Statricts joils the sels Association of Burst and Small Schools in Calling for Behaves to HA's Charter School loss Schools in 152 school elatricis excompounts 34-countries and 85 intermediate wers in holding press conferences during the week of Senuery 27:31. Se Arry Smith Description Manhorsh **Aumenda Zinctiña** SHCSE-Duling Loansing Dr. Mark Differen served coveral MSD haveness MCSE HAVANNOS Sr. Kevin @'Donnall MCSE South President 950 Superintendent counter will be holding a price conference to call attention to the urgent need for



Helpdesk Information

- Make sure to provide a description of the issue.
 - O Do not list reasons such as:
 - My ipad is broken
 - Won't work
 - Thorough description example:
 - My iPad will not turn on. I have charged it, and taken it out of the case to charge.
- o Do not enter a ticket for a broken keyboard or screen
 - Report these to the HS Office



Helpdesk Information

- After a ticket is submitted, the IT department will communicate with you (via email or by sending for you), about what to do, or a time to bring the device to the department
 - Know that this will not be immediate. It may be several periods or a day.
- Do not randomly bring your device or issues to the IT department. Help may not be available at that time, which is why it is important to utilize the HelpDesk.
- You must utilize your huntsd.org email when submitting a ticket!